

Covid – 19 (Coronavirus)

Our team at Delta Electric is closely monitoring the latest news on the Covid-19, also known as Coronavirus. As a business that provides an essential service to our community, it is important that we do all we can to ensure safety for our employees and customers.

We are taking precautions in our offices to ensure we can conduct business with our customers in a safe manner. We also ask that our customers practice social distancing measures and, when possible, use one of the following options to make payments 24/7 to Delta Electric:

- Online portal at www.deltaepa.com
- IVR by calling 662.743.4425
- Smart APP available in the Apple or Google App stores

If customers need assistance with making a remote payment, they should contact their local Delta Electric office as follows:

Greenwood 662-453-6352

Winona 662-283-2544

Indianola 662-887-1652

Cleveland 662-843-5441

We know this is a stressful time for many and we want to make sure that electric service isn't a source of additional worry.

We also want to encourage customers to stay alert and realize that there are people who will attempt to take advantage of others during this uncertain time. We ask our customers to exercise caution against would-be scammers and always protect their personal and financial information.

Our employees are prepared and will continue to provide our customers with reliable electric service during this time. The safety of our employees and customers is a priority above all else now and always.

We will continually evaluate information and procedures relating to Covid-19 and we will adjust as necessary.

We thank our customers for their support as we work to keep your cooperative a safe environment for us all.